

Appendix 3: Stakeholder Surveys, Compliance with Professional Standards

Setting up and planning the audit (PSIAS 1200 / 2200)		
1	Did we show a good level of knowledge and understanding of your service when discussing the potential scope and objective to be covered by the audit before fieldwork took place?	75%
Performing the audit (PSIAS 2300)		
2	Did we work effectively with you when doing the audit to minimise the impact on your service?	75%
3	Were we able to talk knowledgeably with you about information provided to us and queries we had during the audit?	83%
Communicating results (PSIAS 2400) and Improving governance, risk management and control processes (PSIAS 2100)		
4	Did we keep you informed of the progress of the audit and issues arising from the work in timely manner?	92%
5	Did we effectively explain to you where we felt action was required to improve your arrangements and why?	92%
6	Was the report fair and reflective of the work done by audit and the issues found as discussed with you?	100%
Independence and Objectivity (PSIAS 1100)		
7	Did we provide relevant evidence to back up our findings if required?	88%
8	At the end of the audit, did you understand the rationale for the overall opinion given?	92%
Managing the Internal Audit Activity (PSIAS 2000)		
9	Do you think internal audit adds value to the Council?	100%